ATTENTUS
TECHNOLOGIES

INFRASTRUCURE PLANNING

Technology Management
for
Manufacturing

It's important to properly implement technology infrastructure in your business.
Having multiple separate servers performing the same functions is inefficient and expensive.
Most companies have more servers than they actually need. A properly set up network can make
file sharing and collaboration much more efficient and accessible,
which has undeniable benefits to any workplace.

Manufacturing Business

The client is a local manufacturer with approximately $17 million in yearly revenue.

Their Challenges

Working within their network was inconsistent, unsafe, expensive, and detrimental to resource and labor management, as well as general productivity.

Our Diagnosis

The client was suffering from poorly implemented infrastructure. The network infrastructure was poorly assembled:
- multiple wireless access points in the same server room
- servers sharing the same role
- a cluttered active directory

all of which caused connectivity problems. Their previous MSP had set up multiple internet service providers for redundancy, but had never properly set up the failover process.

CASE STUDY

Our Solution

We performed a detailed assessment of their network, systems, and infrastructure, and outlined risks and solutions. We began by:
- consolidating the servers from four server systems to two, improving efficiency and reducing the client's overall maintenance and management costs;
- making significant updates to the network firewall and network switches, allowing them to:
  - ¤ properly configure and prioritize their VOIP phone system calls
  - ¤ access server files
  - ¤ execute remote access, etc.

We also eliminated the remaining network issues.

The Results

The client has a network that is efficient and functional, they can fully utilize the tools at their disposal. Reliable file sharing and remote access tools greatly improve workplace productivity, and the consolidation of servers helps them reduce costs. We discovered a way to save them money and benefit from new systems.

About Us

We care about our customers and we make your business our business. As the leading provider of I.T. services in Bellevue and Seattle, we focus on making I.T. simple, not scary. We provide friendly, hands-on support 24/7.

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