



# BACKUP & DISASTER RECOVERY

## Technology Management for Engineering Firm



It's important not just to back up your data, but to understand how and where that data is being backed up. Maintaining a robust backup and recovery plan is the best way to achieve peace of mind in the data-driven world.

## Engineering Firm

A civil, structural and land planning consulting services business, this firm is licensed to provide services in twelve states.

Structural engineering projects include schools, churches, office, retail and industrial buildings, single family residences and multifamily, town homes, apartments and senior housing. Public works experience includes building design, marine structures, retaining wall and shoring systems, concrete vault design, seismic studies and more.

In the telecommunication industry, they provide the design of data centers, central offices and wireless installations on roof tops, tower, and water tank installations.

Civil engineering projects include government, private and commercial development, including but not limited to: site development, short plats, drainage systems, street improvements and other associated tasks.

# CASE STUDY

## Their Challenges

The Client was concerned about the security of their data in the event of an emergency or other system failure. They were unclear on:

- what was being backed up
- where those backups were being stored
- if they were “good” backups that could be relied upon in an emergency.

Additionally they had no set retention or downtime policies to understand the costs and risks associated with data loss and extended recovery times.

## Our Solution

Attentus analyzed the client’s technology and their policies, and discovered that their backup plan was not defined.

We helped them understand their options before implementing a high-reliability backup system that gives them the ability to rotate their data storage solutions on-and-offsite. We also set up a User Folder redirection to OneDrive to backup individual user data, and a cloud backup solution to back up their Office 365 data.

## The Results

The client is able to operate with complete peace of mind knowing their data is protected and recoverable in the event of a disaster. Almost as important to the client’s executives, they have a clear backup and recovery plan to refer to, with the documentation outlining how their data is being protected.

## About Us

We care about our customers and we make your business our business. As the leading provider of I.T. services in Bellevue and Seattle, we focus on making I.T. simple, not scary. We provide friendly, hands-on support 24/7.



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